### **CURRICULUM VITAE**

Surname : Steixner
 Name : Margret Anna

3. Date of birth: March 01, 1973

4. Nationality: Austrian

5. Civil status: Married with 3 children

6. Education



Institution:	Leopold-Franzens University of Innsbruck, Austria
Date:	2001 – 2007
Degree:	PhD in Intercultural Pedagogy

Institution:	Leopold-Franzens University of Innsbruck, Austria
Date:	1992 – 1997
Degree:	Master in Education and Personality Studies

Institution:	Kindergarten Teacher-Training College; Innsbruck, Austria	
Date:	1987 – 1992	
Degree:	Kindergarten teaching degree	

# 7. Language skills

Language	Passive	Spoken	Written
German	native	native	native
English	C2	C2	C2
French	B2	B1	A2
Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user			
Common European Framework of Reference for Languages			

# 8. Membership of professional bodies

- ICF (International Coaching Federation)
- SIETAR (Society for Intercultural Education Training and Research)
- Art of Hosting

#### 9. Other skills

- Proficient user of MS Office
- Specialised software packages for qualitative research (ATLAS.ti)
- Extensive experience in e-learning and e-teaching tools

### 10. **Present position:**

- Intercultural Perspectives (Director)
- Lecturer University of Innsbruck, University of Vienna, FH WKÖ

### 11. Years within the company: 7



# 12. Key qualifications

- Advanced experience in workshop facilitation using interactive learning & teaching strategies
- Advanced experience in qualitative and participatory research methods and evaluation
- Facilitation of (intercultural) learning and development processes on the individual and team level

## 13. **Specific experience** in non-EU member countries

Country	Date : from	Name and brief description of the project		
Uganda	04/2007 to	Cooperation with MOUNTBATTEN (www.mountbatten.net)		
	07/2009	Human resource and organisational development		
		- Group-coaching and team-coaching for international NGOs		
		- Intercultural team-building and leadership trainings		
		- Workshop facilitation using a variety of methods including the		
		consensus workshop methodology		
Uganda	08/2002 to	PhD Research on the development of intercultural experience in		
& Eritrea	07/2007	the development cooperation		
		http://www.oefse.at/publikationen/oefse-forum/detail-oefse-		
		forum/publication/show/Publication/Lernraum-Interkultur/		
Eritrea	10/2001 to	Technical assistance in establishing Rainbow School Asmara in		
	07/2005	the position of Head of training		
Burkina	07/1996 to	Master theses with extended field work on Female Genital		
Faso	09/1996	Mutilation using methods of group discussion and interviews		
	10/1994 to	Extended field study on relationships in a West African family using		
	03/1995	participatory observation		

# 14. General professional experience

Date:	From 04/2007 ongoing	
Location	Vienna, Austria	
Company	Intercultural perspectives <u>www.intercultural-perspectives.com</u>	
Position	Director	
Description	<ul> <li>Director</li> <li>Intercultural Coaching &amp; Training &amp; Research</li> <li>Intercultural trainings and coaching for development workers and international staff</li> <li>Coaching of teams and individuals with a focus on intercultural competence, team work and leadership</li> <li>Developing curricula for intercultural learning programs</li> <li>Qualitative research and evaluation in the field of intercultural learning, inclusion and cultural identity</li> <li>Training of trainers: curriculum development, workshop design, facilitation and principles of adult learning</li> </ul>	

Date :	From 06/1999 ongoing
Location	Innsbruck, Austria
Company	Leopold-Franzens University
Position	Lecturer
Description	Teaching of the following courses at the Faculty of Education

-	Interactive methods for intercultural competence development
-	Qualitative research methods
-	Introduction to computer-based qualitative research methods (ATLAS.ti)
-	The concept of normality in multicultural societies
-	Cultural influence on concepts of normality and pathology
-	Methodology of comparative educational science

Date :	From 03/2013 ongoing		
Location	Vienna, Austria		
Company	University of Vienna		
Position	Lecturer		
Description	Teaching of following courses at the Department of Development Studies		
	- Qualitative research methods in development studies		
	- Research seminar: Participatory research methods including research lab in		
	Uganda		

Date :	From 03/2010 – 2016		
Location	Vienna, Austria		
Company	NDurance <u>www.ndurance.at</u>		
Position	Managing partner		
Description	Developing the international workforce		
	<ul> <li>E-learning and face2face solutions for the development of international competencies within the workforce of multinational companies</li> <li>Designing sustainable intercultural learning programs using blended learning methods</li> </ul>		

Date :	From 09/1998 – 10/2001
Location	Innsbruck, Austria
Company	"Tiroler Verein für integriertes Wohnen"
Position	Team leader
Description	- Team leader in a life-training project for mentally handicapped people

# 15. **Publications**

OEFSE/ SÜDWIND	"Learning space: Interculture. From intercultural experience to intercultural competence." (in German) ISBN 13: 978-3-9502306-4-2	2007
SÜDWIND	Standpoint: "Understanding culture" (in German)	10/2007
INTERCULTURE- JOURNAL	"Fine-tuning" durch interkulturelles Coaching www.interculture-journal.com Edition 9/2009 (in German)	11/2009
SOZIALWISSEN- SCHAFTLICHE RUNDSCHAU	"Kultur lernen durch interkulturelles Training und Coaching" Edition 3/2010 (in German)	10/2010
JOURNAL for group- dynamics and organisational development	"Interkulturelle Kompetenz. Beleuchtung eines Entwicklungsprozesses." Edition 3/2011 <a href="http://www.springerlink.com/content/d686105u22w71">http://www.springerlink.com/content/d686105u22w71</a> <a href="http://www.springerlink.com/content/d686105u22w71">w3t/</a> (in German)	10/2011
<b>GPA/</b> djp	Manual for European Work Councils. "Intercultural Competence for European Work Councils.	02/2011

	Intercultural challenges and solution strategies." (in German and English)	
IACCM Conference	Skills for the global world- inquiring into the evolution	10/2015
paper	and development of intercultural competencies	
	http://iaccm2015.sietar.at/proceedings Practitioner.ht	
	ml (in English)	

## 16. References

Kathi-Lampert-Schule, Götzis	Evaluation of the integrative professional training program <a href="http://bidok.uibk.ac.at/library/steixner-">http://bidok.uibk.ac.at/library/steixner-</a>	2013
	evaluation.html (in German)	
Centre For Development	https://www.facebook.com/notes/centre-for-	06/2013
Research, Vienna	development-research/want-to-turn-the-chaos-of-	
	your-data-into-a-clear-cut-story-learn-how-from-	
	margre/496181367114294	
Hermann-Gmeiner-	- Developing and implementing an intercultural	since
Akademie, Innsbruck	learning program	07/2009
	- Process adviser for knowledge management	
	program using "Appreciative Inquiry" and "Story-telling"	
	https://www.youtube.com/watch?feature=player_emb_	
	edded&v=nCRUX42FJTA	
Arbeiterkammer Österreich	Training of trainers in interactive training methods and	since
	training design.	04/2013
Mondi Academy, Vienna	Training and coaching: "International business	since
	competence"	06/2012
Gebrüder Weiss	Training and coaching: "Why culture matters!"	06/2013
Gewerkschaft der	Intercultural workshops and development of an	since
Privatangestellten, Vienna	intercultural manual for European work councils.	03/2011
	http://ebr.gpa-djp.at/tag/margret-steixner/	
AGEH Cologne	Coaching of technical advisers	since
(Arbeitsgemeinschaft Für Entwicklungshilfe)		10/2007
Sozialpädagogisches	Conducting a qualitative research study on the	2009-2011
Institut von SOS-Kinderdorf,	development of cultural identity for youth growing up	
Innsbruck	in educational institutions	
Horizont3000, Vienna	Intercultural training in the preparatory course for	since
	outgoing development workers	11/2007
	http://www.horizont3000.at/blog/mit-wem-unsere-	
	neuen-im-kurs-lernen-magret-steixner/2000	
FH Wiener Neustadt	Intercultural management	2013-2014
FH Wkö, Vienna	Communication and presentation	since
	·	4/2016